



Service Update
InkCenter
Revised 04/07/2014
Questions?
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Contact Information For service related support, please call RIS @ 1-858-779-9148 Option 3

The location of the “Top Issues” platform has changed. Please bookmark the following URL for easy access – <http://training.retailinkjet.com/top10/>

Objective: This week’s issue will cover the following subjects.

- **New Chamber Door Handle**
- **New larger water trap**

New Chamber Door Handle

- The new door handles are now being installed on all new chamber doors being shipped to the field for replacement.
- The new handle is adhered by 2-sided tape instead of 2 screws. This should prolong the life of the door, virtually eliminating the cracks formed by the original style handle and screws.
- The original handle and hardware should be left on site in case the new handle comes off.



New water trap jar

- The new water trap jar will be taller than the original and square in shape
- The new water trap jar will help prevent the ball from bouncing around in the jar and getting stuck at the top, generating a false V001 Error
- Printed installation instructions will be sent with the part. The instructions will also be available from the help tab, service technician, parts replacement section or online (use the link below for easy access)
<http://training.retailinkjet.com/top10/partinstalldocs.html>

